**Report Summarization**

Functional Testing test case:

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **App Name** | | **LovoRise** | **TC Start Date** | **16/05/2024** | **TC Execution Start Date** | 16/05/2024 | Test CASE SUMMARY | |  |
| **Module Name** | | Functional Testing: Testing the core functionality, User authentication, Profile Management, Navigation, Search and Filter, Notifications, Settings, Offline Functionality | **TC End Data** | **16/05/2024** | **TC Execution End Date** | 16/05/2024 | Pass | 16 |  |
| **Test Case Developed By** | **Safar Khan Shuvo** | **App(tested)** | 1 | Fail | 12 |  |
| **Developer Name** | | x | **Test Case Reviewed By** |  | **Performance(tested)** | No | Partially working | 2 |  |
| **Test Executed By** | |  | | | | | Total | 30 |  |
| **Test Case ID/Name** | **Test Case Description** | **Precondition** | Test Date | Step Description | **Expected Result** | **Actual** | **Status** | **Screenshot** | **Comment** |
| TC\_001 | User authentication by valid email and password | 1. User need to open the app | Valid email and password | Go to LovoRise App-> Fill the Email and Password with valid input-> click "Sign in" button | After clicking Sign in user will see the home page | After clicking user user can see the home page | Pass | [Pic1](https://drive.google.com/file/d/1fIJlCZ42HP2wXB3O3_sIsEmMy4Mq7WRE/view?usp=drive_link) |  |
| TC\_002 | User authentication by invalid email and valid password | 1. User need to open the app | Invalid email and password | Go to LovoRise App-> Fill the Email and Password with invalid email and valid password-> click "Sign in" button | After clicking Sign in user will see a warning message "Wrong email address or password" | After clicking Sign in user can see a warning message "Wrong email address or password" | Pass | [Pic2](https://drive.google.com/file/d/1fNQGBmn3XYx3cfeilN6KB3lBn8lhi7oB/view?usp=drive_link) |  |
| TC\_003 | User authentication by valid email and invalid password | 1. User need to open the app | Valid email and invalid password | Go to LovoRise App-> Fill the Email and Password with valid email and invalid password-> click "Sign in" button | After clicking Sign in user will see a warning message "Wrong email address or password" | After clicking Sign in user can see a warning message "Wrong email address or password" | Pass | [Pic3](https://drive.google.com/file/d/1fPmIiS35CMPGicsnRKueLa0J4H6FSzwJ/view?usp=drive_link) |  |
| TC\_004 | User authentication by Forgot Paswword | 1. User need to open the app | Valid "Email Id" | Go to LovoRise App-> Clicking Forgot Password-> After clicking it will ask for the user email ID-> Enter user "email ID"-> Clicking "Send" button -> It will ask fot OTP-> After giving OTP it will ask for new password-> Clicking Login in button | After giving a new password user can log in and can see the home page | It's work perfectly | Pass | [Pic4](https://drive.google.com/file/d/1fRTI2XPVjifeRq7ptYR9ym4v02YeYxwC/view?usp=drive_link) |  |
| TC\_005 | Manage Account Change Email | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | Valid new "Email Id" | Go to LovoRise App -> Sign In ->  The user will see the home page -> User needs to click the profile logo-> After clicking user will see in the top right corner setting button -> clicking "settings" button-> After clicking "Setting" button then user need to click "Manage Account"-> After clicking user will see "Change Email"-> then user need to clicking "Change Email"-> After clicking it will ask for OTP after giving OTP User will see it will ask for new email id-> after giving new email it will ask for OTP again -> giving the new email OTP | After giving new email ID OTP user will see the login page  then the user needs to give the new email id and password for login | after giving a new email ID OTP it takes the user to Sign in page asking for a new email and password it worked perfectly | Pass | [Pic5](https://drive.google.com/file/d/1fFfzFqPVUEkO7sFOu-cMdapP3ZOJQixg/view?usp=drive_link) |  |
| TC\_006 | Manage Account Change Password | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | Valid new "Password" | Go to LovoRise App -> Sign In ->  The user will see the home page -> User needs to click the profile logo-> After clicking user will see in the top right corner setting button -> clicking "settings" button-> After clicking "Setting" button then user need to click "Manage Account"-> After clicking user will see "Change Password"-> then user need to clicking "Change Password"-> After clicking it will ask for Old password and New password-> giving old password and new password | After giving new and old passwords then it will ask to stay logged in or log out | After following all the steps a message popped up stay logged in or Log out | Pass | [Pic6](https://drive.google.com/file/d/1fGtEpElcH3yYYJ61q_a6QofJkPhBvbld/view?usp=drive_link) |  |
| TC\_007 | Navigating all the feature | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page -> User needs to navigate all the features from left to right & top to bottom | User will navigate smoothly all feature from left to right & top to bottom | User can navigate smoothly all features from left to right & top to bottom | Pass |  |  |
| TC\_008 | Filter feature | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page -> In the home page header user will see a "Filter "feature logo-> User need to click that button-> After clicking user can see all the filter option and can modify all by user need | After modifying user can see the result and matching persons | modifying many times with different combinations but It's not working | Fail | [Pic7](https://drive.google.com/file/d/1f_wKH9VkgMah1ivc54LdJM0aidwpAc9E/view?usp=drive_link) |  |
| TC\_009 | Filter feature sub-feature "Age Range" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page -> In the home page header user will see a "Filter "feature logo-> User need to click that button-> After clicking user can see all the filter option and can modify all by user need | After modification, the age will remain the same | After modification all the remaining parts are not the same when the user closes the app Age range gets reset when the user open the app | Fail | [Pic8](https://drive.google.com/file/d/1fc6Pforp27m7eGte4K1iksjttv5D_Q17/view?usp=drive_link) |  |
| TC\_010 | Search "Message" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | available message | Go to LovoRise App -> Sign In ->  The user will see the home page -> User will see message feature-> Clicking Message-> Search available Message | After searching for available message user will see the message | After searching available message user can't see the message | Fail | [Pic9](https://drive.google.com/file/d/1feX4oLff0_B_AH596WcWEE5n1kbh7-H1/view?usp=drive_link) |  |
| TC\_011 | Search "New Matches" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | Available user | Go to LovoRise App -> Sign In ->  The user will see the home page -> User will see the message feature-> Clicking Message option -> Search available "New Matches" | After searching for available new matches user will see the valid user | After searching for available User but it's not showing user | Fail | [Pic10](https://drive.google.com/file/d/1fn6LZeAB97JKBv0SrVQUzIojoW0YDVIM/view?usp=drive_link) |  |
| TC\_012 | Notification | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | Not data | Go to LovoRise App -> Sign In ->  The user will see the home page | Users will see the notification pop up on the phone and all the notifications in the notification feature | The user can't see any notification pop up in the phone or there are any notification feature in the apps | Fail |  |  |
| TC\_013 | Under "Setting" sub-feature "Location" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top-> Choosing location-> | After Choosing a location the user sees the trip user can end the trip also | After choosing a location user can't end the trip choosing return button "Internal server error" message popped up | Fail | [Pic11](https://drive.google.com/file/d/1froK0aRlfJauq_nvZqUc4Ed-dFgMSvcO/view?usp=drive_link) |  |
| TC\_014 | Under "Setting" sub-feature "Discovery" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top-> Choosing Discovery-> | After choosing Discovery user will be in Anonymous Mode | After choosing Discovery user in Anonymous Mode | Pass | [Pic12](https://drive.google.com/file/d/1fvG1Ej9oA5FuFrzUO03SIhbkww19xsGf/view?usp=drive_link) |  |
| TC\_015 | Under "Setting" sub-feature "Show distance" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top-> Choosing "Show distance " in MIles/Kilometer-> Choosing preferable option | After choosing the Preferable option it will show in miles or kilometer | After choosing the Preferable option it's show other users in miles or kilometers | Pass | [Pic13](https://drive.google.com/file/d/1g0toPZBOWCEb5FGx_5Wtb4cvWFIfqh08/view?usp=drive_link) |  |
| TC\_016 | Under "Setting" sub-feature "Control your profile" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top-> Choosing "Control your profile"-> toggle "Hide my age", "Hide Online status" & "Hide location" | After toggling to hide users age, online status and location will be hidden | After toggling to hide user can see his age, online status and location are hidden | Pass | [Pic14](https://drive.google.com/file/d/1g4OUj6m5oCXj8gqfT_5QBCpihtofToo1/view?usp=drive_link) |  |
| TC\_017 | Under "Setting" sub-feature "Notification" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top-> Choosing "Notification"-> toggle "Message" and "Team LovoRise" | Users can mute the notifications | This feature is broken | Fail | [Pic15](https://drive.google.com/file/d/1g7tLKG7s5HusdEQSblqpHGly6hoAhWUi/view?usp=drive_link) |  |
| TC\_018 | Under "Setting" sub-feature "Language" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top-> Choosing "language" | After choosing the preferred language user will see the chosen language working properly | After choosing the Bangla/English language user can see the language working properly | Pass |  |  |
| TC\_019 | Under "Setting" sub-feature "Appearance" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top-> Choosing "Appearance" | After choosing the preferred Device Default, Light Mode or Dark Mode user will see that appearance | It's work perfectly after choosing preferred appearance | Pass |  |  |
| TC\_020 | Under Settings sub-feature Privacy "Terms & Conditions", "Privacy Policy" & "About us" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top->Scroll until privacy-> Under Privacy user can choose "Terms & Conditions", "Privacy Policy" & "About us" | Under Privacy user can choose "Terms & Conditions", "Privacy Policy" & "About us" | It's working user can choose "Terms & Conditions", "Privacy Policy" or "About us" | Pass |  |  |
| TC\_021 | Under Settings sub-feature "Help and Feedback" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top->Scroll until "Help and Feedback" -> Under "Help and Feedback" user need click | After clicking user will see all the available option | After clicking user can see all the available option | Pass |  |  |
| TC\_022 | Under Settings sub-feature "Help and Feedback" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top->Scroll until "Help and Feedback" -> Under "Help and Feedback" user need click-> after clicking user can see all the available subs but user can also search if user wants to | After searching user can see the search result | After searching user can't see the search result but the searching element is already available so the searching is not working properly | Fail | [Pic16](https://drive.google.com/file/d/1g8YpYb4Vcdr7B8Rqv9Ktee-OLyC_28A5/view?usp=drive_link) |  |
| TC\_023 | Under Setting sub-feature "Logout" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to profile part-> Clicking Setting button in the top->Scroll until "Logout" ->Clicking "Logout"-> After clicking User will see a pop up confirmation with "Cancel" & "Log out"-> Choosing preferable option | If the user chooses to log out user will see after logout sign-in page | It's working perfectly | Pass |  |  |
| TC\_024 | Manage Account "Deactivate or Delete Account" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page -> User needs to click the profile logo-> After clicking user will see in the top right corner setting button -> clicking "settings" button-> After clicking "Setting" button then user need to click "Manage Account"-> After clicking user will see "Deactivate or Delete Account"-> then user need to clicking "Deactivate or Delete Account"-> After clicking User will see Deactivate and Delete Account separately choosing "Deactivate"-> pressing "Continue" button | After pressing Continue button it's ask for password and it's show the account is deactivate and takes to the sign in page | Following all the steps takes to the sign-in page but if we check the account by another account we can see it's already there it's showing but it doesn't need to show | Partially working | [Pic17](https://drive.google.com/file/d/1g8zBWPMwX6oKCN5USAWjDc9Hcg4fLMbR/view?usp=drive_link) |  |
| TC\_025 | Manage Account "Deactivate or Delete Account" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page -> User needs to click the profile logo-> After clicking user will see in the top right corner setting button -> clicking "settings" button-> After clicking "Setting" button then user need to click "Manage Account"-> After clicking user will see "Deactivate or Delete Account"-> then user need to clicking "Deactivate or Delete Account"-> After clicking User will see Deactivate and Delete Account separately choosing "Delete Account"-> pressing "Continue" button | If the User chooses to Delete the account by choosing "Pause My Account" it will be Prevent others from seeing it | After Choosing "Pause my Account" It's still visible to other user with active status | Fail | [Pic18](https://drive.google.com/file/d/1gBKODjD5tVz6eR36pWomkYwcxG9SUp9B/view?usp=drive_link) |  |
| TC\_026 | Manage Account "Deactivate or Delete Account" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page -> User needs to click the profile logo-> After clicking user will see in the top right corner setting button -> clicking "settings" button-> After clicking "Setting" button then user need to click "Manage Account"-> After clicking user will see "Deactivate or Delete Account"-> then user need to clicking "Deactivate or Delete Account"-> After clicking User will see Deactivate and Delete Account separately choosing "Delete Account"-> pressing "Continue" button | After choosing Delete account it will ask why the user living in LovoRise after choosing the reason it will then show what will happen if the user deletes the account and and ask for if user want to continue pressing continue button giving the password and pressing delete button Account will be deleted and user will move to sin in page | Account has been deleted successfully and not showing to others | Pass |  |  |
| TC\_027 | Choosing the Priority option with flash logo  Priority payment is not visible properly | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App-> Sign in-> User will see other new users if the user chooses the Priority option with the "Flash" logo Beside the "Love" logo-> It will take the user a direct message for direct message user needs to choose the payment option | In the "Priority" section user can see all the payment options inside the box | All the payment options are not inside the box it's showing out of the box also can't read properly all the sentence | Fail | [Pic19](https://drive.google.com/file/d/1gEtOGzzipdI510sHT1q2FI7RWCh1YL1d/view?usp=drive_link) |  |
| TC\_028 | Offline Functionality | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to the LovoRise App in offline mode-> If the user sign in he can open the app otherwise user can see the home page-> After opening the app user will see a pop-up notification "You're using Lovorise Offline" | User can see in the Love feature all the other users, in the message section all the previous messages, and in the profile section profile picture needs to be visible in the settings part user can toggles all the buttons and change the modes like language and appearance and check privasc and feedback | After opening LovoRise user can see he is in offline mode but in the Love feature user can't see the other users, The user can see the previous message in the message section also, but in the Profile section profile picture is not visible and in the settings user can toggles the buttons and and change the modes like language and appearance and check privasc and feedback | Partially working |  |  |
| TC\_029 | Under Profile section Sub feature "Spotlight" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to the profile part-> Click Spotlight | After Clicking the spotlight user can see and read all the "popular" plans properly | After clicking the spotlight user can't read "Popular" plans properly | Fail | [Pic20](https://drive.google.com/file/d/1gGX9JbMYgmxk4-jO_b797t7i9zyQ4Vln/view?usp=drive_link) |  |
| TC\_030 | Under Profile section Sub feature "Edit Profile" | 1. User need to open the app  2. The user need to sign in to the app with a valid Id | No data | Go to LovoRise App -> Sign In ->  The user will see the home page-> go to the profile part-> Click "Edit Profile"-> User can remove "Delete" Picture of user | After Deleting Picture it will not shows to the user profile | After Deleting it's still showing the deleted picture | Fail | [Pic21](https://drive.google.com/file/d/1gKgx9q8bLwOdUSJzmaY57u-PpTamwB-L/view?usp=drive_link) |  |

## **UI/UX Testing for Evaluate the user interface for ease of use, responsiveness, and visual appeal**

**AppName:** LovoRise

**Testing type:** UI/UX Testing

**Tester name:** Partho Protim Dey

**For Android App version:**

1. Navigating left to right top to bottom works smoothly. Users can add or decline other users toggles diffrent buttons in the setting pefectly.
2. In the “Priority” section with flash logo in this section all the popular plans in this section are not visible properly which i have reported in bug report also.
3. In the “Message” seaction it will be better if a user can search all the “I like” or “Likes me” person also if user don’t have the conversation also it will be easy for user for navigate to find other person also.
4. There is no “Notification” button in the app. It will be better for the user if there is a button in the home page top right hand then the user can easily use it using single hand and all the notifications are available and the user can see all the notifications and it will be better for user visual appeal also.
5. In the home page user can see the “New Here” users it will be better if user can swipe left to right to see the other users without pressing “cross” or “love” button in this way user can trace the new users by swipe
6. In the Profile section inside the spotlight all the “popular” plans sentences are not inside the box so the user can’t read them properly.
7. In the profile section under “Profile picture” if user click profile picture user will see the profile details but it’s showing wrong religion logo beside religion supposed user has chosen Hindu it’s showing “star and half moon” logo not showing hindu religion logo.

**Bug Reporting:**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Bug Title** | **Bug Steps to Reproduce** | **Environment** | **Expected behavior** | **Observation** | **Priority** | **Screenshots** | **Reporter Name** | **Reported Date** | **Comments** |
| Filter feature- After modifying many time new users are not showing | 1. Enter the app with a valid User ID  2. Then the user will see the home page on the home page header part user will see the filter logo user needs to click that  3. After clicking user can see all the filter options and need to modify all by the user's need | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After modifying user can see the result and matching persons After modifying user can see the result and matching persons | After modifying it many times with different combinations It's not working it's not showing any new users | High | [Pic](https://drive.google.com/file/d/1f_wKH9VkgMah1ivc54LdJM0aidwpAc9E/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Filter feature sub-feature "Age Range"- Every time close the app it gets reset | 1. Enter the app with a valid User ID  2. Then the user will see the home page on the home page header part user will see the filter logo user needs to click that  3. After clicking user can see all the filter options and needs to modify the age option according to the user's need | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After modification, the age will remain the same what user sets | After modification all the remaining parts are not the same when the user closes the app "Age" range gets reset when the user opens the app every time it's happens | High | [Pic](https://drive.google.com/file/d/1fc6Pforp27m7eGte4K1iksjttv5D_Q17/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Search "Message"- It's not working | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. The user will see a message feature with the "message" logo user needs to click  4. Then User needs to search for available Message | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After searching for available message user will see the message | After searching available message user can't see the message | High | [Pic](https://drive.google.com/file/d/1feX4oLff0_B_AH596WcWEE5n1kbh7-H1/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Search "New Matches"- It's not working | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. The user will see a message feature with the "message" logo user needs to click  4. Then User needs to search for available "New matches" | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After searching for available new matches user will see the valid user | After searching for an available User but it does not showing the user | High | [Pic](https://drive.google.com/file/d/1fn6LZeAB97JKBv0SrVQUzIojoW0YDVIM/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Notification- it's not working and no notification button feature are not available | 1. Enter the app with a valid User ID  2. Then the user will see the home page | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | Users will see the notification pop up on the phone and all the notifications in the notification feature | The user can't see any notification pop up in the phone or there is any notification features in the app | High |  | Partho Protim | 05/17/2024 |  |
| Under the "Setting" sub-feature "Location" - user can't end the trip | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to profile part clicking setting button in the top  4. Choosing location  5. End trip | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After choosing a location the user sees the trip user can end the trip also | After choosing a location user can't end the trip choosing return button "Internal server error" message popped up | High | [PIc](https://drive.google.com/file/d/1froK0aRlfJauq_nvZqUc4Ed-dFgMSvcO/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Under "Setting" sub-feature "Notification"- it's not working | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to profile part clicking Setting button in the top  4. Choosing "Notification" toggle "Message" and "Team LovoRise" | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | Users can mute the notifications if user want that | This feature is broken and not working no notification popped up if unmute it | Medium | [Pic](https://drive.google.com/file/d/1g7tLKG7s5HusdEQSblqpHGly6hoAhWUi/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Under Settings sub-feature "Help and Feedback" - searching option is broken | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to profile part clicking Setting button in the top  4. Scroll until "Help and Feedback" click "Help and Feedback"  5.After clicking user can see all the available subs but user can also search if user wants to | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After searching user can see the search result | After searching user can't see the search result but the searching element is already available so the searching is not working properly | High | [Pic](https://drive.google.com/file/d/1g8YpYb4Vcdr7B8Rqv9Ktee-OLyC_28A5/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Manage Account "Deactivate or Delete Account"- not working after deactivation it's still showing to the user | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to profile part clicking Setting button in the top  4. After clicking "Setting" button then user need to click "Manage Account"  5. After clicking user will see "Deactivate or Delete Account" then user need to clicking "Deactivate or Delete Account"  6. After clicking User will see Deactivate and Delete Account separately choosing "Deactivate" and pressing "Continue" button | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After pressing Continue button it's ask for password and it's show the account is deactivate and takes to the sign in page aaand deactivate account will not show to other users | Following all the steps takes to the sign-in page but if we check the account by another account we can see it's already there it's showing but it doesn't need to show it's showing to the other user | Medium | [Pic](https://drive.google.com/file/d/1g8zBWPMwX6oKCN5USAWjDc9Hcg4fLMbR/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Manage Account "Deactivate or Delete Account" - "Pause my Account" it's not working | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to profile part clicking Setting button in the top  4. After clicking "Setting" button then user need to click "Manage Account"  5. After clicking user will see "Deactivate or Delete Account" then user need to clicking "Deactivate or Delete Account"  6. After clicking User will see Deactivate and Delete Account separately choosing "Delete Account"  7. Pressing "Continue" button choosing "Pause my Account" | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | If the User chooses to Delete the account by choosing "Pause My Account" it will be Prevent others from seeing it | After Choosing "Pause my Account" It's still visible to other user with active status | High | [Pic](https://drive.google.com/file/d/1gBKODjD5tVz6eR36pWomkYwcxG9SUp9B/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Choosing the Priority option with flash logo  Priority payment is not visible properly | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. The user will see other new users if the user chooses the Priority option with the "Flash" logo Beside the "Love" logo  4. It will take the user a direct message for direct message user needs to choose the payment option | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | In the "Priority" section user can see all the payment options inside the box | All the payment options are not inside the box it's showing out of the box also can't read properly all the sentence | High | [Pic](https://drive.google.com/file/d/1gEtOGzzipdI510sHT1q2FI7RWCh1YL1d/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Offline Functionality | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. If the user sign in he can open the app otherwise user can see the home page  4. After opening the app user will see a pop-up notification "You're using Lovorise Offline" | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | User can see in the Love feature all the other users, in the message section all the previous messages, and in the profile section profile picture needs to be visible in the settings part user can toggles all the buttons and change the modes like language and appearance and check privasc and feedback | After opening LovoRise user can see he is in offline mode but in the Love feature user can't see the other users, The user can see the previous message in the message section also, but in the Profile section profile picture is not visible and in the settings user can toggles the buttons and and change the modes like language and appearance and check privasc and feedback | Medium |  | Partho Protim | 05/17/2024 |  |
| Under Profile section Sub feature "Spotlight" | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to the profile part click Spotlight | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After Clicking the spotlight user can see and read all the "popular" plans properly | After clicking the spotlight user can't read "Popular" plans properly | High | [Pic](https://drive.google.com/file/d/1gGX9JbMYgmxk4-jO_b797t7i9zyQ4Vln/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Under Profile section Sub feature "Edit Profile" - Delete picture is not working properly | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to the profile part and click Edit Profile  4. User can remove "Delete" Picture of user | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | After Deleting Picture it will not shows to the user profile | After Deleting it's still showing the deleted picture | High | [Pic](https://drive.google.com/file/d/1gKgx9q8bLwOdUSJzmaY57u-PpTamwB-L/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |
| Under Profile section Sub feature "Edit Profile" - Religion Logo are not matching | 1. Enter the app with a valid User ID  2. Then the user will see the home page  3. Go to the profile part and click Edit Profile  4. The user can see the details of the user with logos like religion logo | Software Type: Mobile application  Operating System: Android version 14  Device: Pixel 7 | It shows all the logos properly if a user is Muslim it will show the Muslim logo if a user is Hindu it will show Hindu logo | But it’s showing the wrong religion logo. Besides religion, the supposed user has chosen Hindu it’s showing the “star and half moon” logo not showing hindu religion logo. | High | [Pic](https://drive.google.com/file/d/1gMvtxRi_Uw-R3JLNXrAyN7jfkZJKwsSI/view?usp=drive_link) | Partho Protim | 05/17/2024 |  |

**Suggestions for improvements of the apps:**

1. For my user experiance it will be better if there is no offline mode because this is a social media specifically a “dating apps” so user don’t need any offline mode
2. It will be better for users to add a notification feature with a button as soon as possible where users can check all the notifications.
3. Basic plans like chatting can be added without subscription any plan so all the general user can attach the more to the app. Without that people are not going to pay for chat so chat should be free. Other features like audio call, video call and sending picture and video can be added to the pay subscription.
4. For new user core features need to be free for one year in that way users will like to use this app more. They will engage with this app more.
5. Instead of adding only profile picture users can add short videos to the profile as a profile video.
6. In the user's profile beside the flash icon there can be added a short profile icon where people can added stories of daily life so other people can see that. In that way app engagement can rise up.
7. Instead of showing only active icons it can be upgraded into active animation. In that way it will be more eye catchy.

* **Test case link:** [Test case](https://docs.google.com/spreadsheets/d/1kOIJrv5gqzaBu-yEU8NQqFqTfKUUVBnj/edit?usp=sharing&ouid=103592388491824735213&rtpof=true&sd=true)
* **Bug report link:** [Bug report](https://docs.google.com/spreadsheets/d/1CfHSaaM1H2AgiC2CS-AbcMetbxpVmvyv1jotA7he814/edit?usp=drive_link)

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